A&E A&E Go* Aapka Colors ABC Grand Forks ABC Seattle	101 505	1101 PrimeTime 1																					
A&E Go* Aapka Colors ABC Grand Forks			Crime + Investigation	164	1164 Replay	Gusto	117	1117	Entertainment	NFL Sunday Ticket 5		1815	Premium Sports	Radio – Thompson	763/765	Essentials	TLN	165	1	Replay	addikTV 41	5	Famille
Aapka Colors ABC Grand Forks	EOE	PrimeTime 1	CTV BC	332	1332 Time Shift West	H2	163	1163	Replay	NFL Sunday Ticket 6		1816	Premium Sports	Radio – Winnipeg	701-728	Essentials	TMN Encore 1	215	1215	Premium Movies	AMI-télé 40	0 1400	Starter
	505	Bollywood	CTV Go*		Starter	HBO Canada 1	210	1210	Premium Movies	NFL Sunday Ticket 7		1817	Premium Sports	Rai Italia	522	Multicultural	TMN Encore 2	216	1216	Premium Movies	BabyTV (French) 44	2	Jeunesse
ABC Seattle	13	1013 Starter	CTV Montreal	344	1344 Time Shift East	HBO Canada 2	209	1209	Premium Movies	NFL Sunday Ticket 8		1818	Premium Sports	Recorded TV	51	System	TMN Go*			Premium Movies	Canal D 42	3	Divertissement
	336	1336 Time Shift West	CTV News Channel	141	1141 News	Headline News	108	1108	PrimeTime 1	NFL Sunday Ticket 9		1819	Premium Sports	Red Hot TV	953	Adult	Travel + Escape	302	1302	Places	CASA 43	3	Variété
ABC Spark	234	1234 Movie Picks	CTV Winnipeg	5	1005 Starter	HGTV	134	1134	Life	NFL Sunday Ticket 10		1820	Premium Sports	Rewind Channel	265 1	265 Cinema	Treehouse	155	1155	Family	cpac (French) 40	)7	Starter
Action	241	1241 Movie Flicks	Daystar Canada	27	Extra Channels	HIFI		1603	HD HiFi	NFL Sunday Ticket 11		1821	Premium Sports	RT	287	Extra Channels	Treehouse Go*			Family	euronews (French) 43	4	Variété
Al Jazeera English	288	Extra Channels	DejaView	233	Movie Picks	History	105	1105	PrimeTime 2	NFL Sunday Ticket 12		1822	Premium Sports	RTR Planeta	518	Multicultural	TSN1	37	1037	Essentials	Historia 43	31	Variété
AMC	247	1247 Movie Flicks	Discovery	104	1104 PrimeTime 1	History Go*			PrimeTime 2	NFL Sunday Ticket 13		1823	Premium Sports	Showcase		111 Entertainment	TSN2	21	1021	Essentials	ICI ARTV 42	21	Divertissement
American Heroes Channel	124	1124 Adventure	Discovery Science	273	1273 Explore	Hollywood Suite 00s Movies		1614	HD Hollywood Suite	NFL Sunday Ticket 14		1824	Premium Sports	Silver Screen Classics	266	Cinema	TSN3	22	1022	Essentials	ICI Radio-Canada Télé Winnipeg 1	0 1010	Starter
AMI-tv	888	1888 Starter	Discovery Velocity		1621 HD Discovery	Hollywood Suite 70s Movies			HD Hollywood Suite	NFL Sunday Ticket 15		1825	Premium Sports	Slice		131 Life	TSN4	38	1038	Essentials	La Chaîne Disney 44	3	Jeunesse
Animal Planet	251	1251 Kids Plus	Disney Channel	150	1150 Family	Hollywood Suite 80s Movies			HD Hollywood Suite	NFL Sunday Ticket 16		1826	Premium Sports	Smithsonian Channel		601 HD HiFi	TSN5	39	1039	Essentials	Prise 2 43	2	Variété
Apps on TV Demo Channel	96	1096 Extra Apps	Disney Junior	156	1156 Family	Hollywood Suite 90s Movies			HD Hollywood Suite	NHL Centre Ice 1	831	1831	Premium Sports	SOCIAL TV	83 1	083 Extra Apps	TSN Go*			Essentials	RDS 19	1191	Sports Champions
APTN	14	1014 Starter	Disney XD	160	1160 Family	Hollywood Suite Go*			HD Hollywood Suite	NHL Centre Ice 2	832	1832	Premium Sports	Sony Entertainment			TumbleBooks TV	81	1081	Apps for TV	RDS Info 44	4	Famille
ATN	501	Bollywood	DistracTV	76	1076 Apps for TV	HopeTV	11		Starter	NHL Centre Ice 3	833	1833	Premium Sports	Television Asia	510	Bollywood	Turner Classic Movies	248	1248	Movie Flicks	Series+ 42	2	Famille
Aux TV	321	Medley	DIY Network	275	1275 Explore	Horseracing 1	179		Extra Channels	NHL Centre Ice 4	834	1834	Premium Sports	Space		122 Adventure	TV Asia – Bollywood	500	1512	Bollywood	Télémagino 44	11	Jeunesse
B4U Movies	504	Bollywood	documentary	264	1264 Cinema	Horseracing 2	180		Extra Channels	NHL Centre Ice 5	835	1835	Premium Sports	Spike		125 Adventure		526	1526	Multicultural	Télé-Québec 41	2	Famille
BabyTV	256	Kids Plus	DTOUR	106	1106 PrimeTime 2	ICI RDI	139		Starter	NHL Centre Ice 6	836	1836	Premium Sports	Sportsnet (East)		172 Sports Fans	TV Polonia	515		Multicultural	Télétoon 41	3	Famille
BBC Canada	304	Places	DW (Deutsch+)	502	German	IFC	262		Cinema	NHL Centre Ice 7	837	1837	Premium Sports	Sportsnet (Ontario)		173 Sports Fans	TV5	405		Starter	TFO 40	8	Starter
BBC Earth		1604 HD HiFi	E! 113	1113	Entertainment	Investigation Discovery	277	1277	Explore	NHL Centre Ice 8	838	1838	Premium Sports	Sportsnet (Pacific)		174 Sports Fans	TVA Montreal	406	4407	Starter	TV5 40	5	Starter
BBC Kids	252	Kids Plus	ESPN Classic	202	Sports Enthusia		530		Filipino	NHL Centre Ice 9	839	1839	Premium Sports	Sportsnet (West)		<ul><li>171 Sports Fans</li><li>181 Sports Fans</li></ul>	TVA Sports	197	1197	Sports Champions	TVA Montreal 40	6	Starter
BBC World News	301	1301 Places	EuroWorld Sport	195	Sports Champio		224	1224	Super	NHL Centre Ice 10	840	1840	Premium Sports	Sportsnet 360 Sportsnet 590 The FAN	178	181 Sports Fans Sports Fans	TVO	284		Information	TVA Sports 19	7 1197	Sports Champions
beIN Sports	527	1527 Soccer & Wrestling	EWTN	500	Faith	LCN	138	40.4.4	News	NHL Centre Ice 11	841	1841	Premium Sports		1/0		Twitter on TV	92	1002	Extra Apps	Unis TV 40		Starter
BET	314	Medley	Exxxtasy	952	Adult	Lifetime	244	1244	Movie Flicks	NHL Centre Ice 12	842	1842	Premium Sports	Sportsnet Now* Sportsnet ONE	187	Sports Fans 187 Sports Fans	Ultimate Picks Univision Canada	517	1092	Extra Apps Multicultural	VRAK 4'	1	Famille
Bloomberg TV	146	1146 News	Fairchild Television	506	Chinese	Lobby Camera	95	1095	Starter	NHL Centre Ice 13	843	1843	Premium Sports	Sportsnet World		521 Soccer & Wrestling	Viceland	297		Lifestyle		4	Divertissement
BNN	142	1142 News	Family Go*	450	Family	Love Nature Makeful	222	1602	HD HiFi Modlay	NHL Centre Ice 14 NHL Centre Ice 15	844 845	1844 1845	Premium Sports	Stingray Juicebox	323	Music	Viceland Go*	257		Lifestyle	I.	I.	
BookTelevision	305	Places	Family Channel (East)	153	1153 Family	Miracle Channel	322 523		Medley Faith	Nickelodeon	253	1845 1253	Premium Sports Kids Plus	Stingray Loud	313	Music	VisionTV	26		Essentials			
Bravo	123	1123 Adventure	Family Channel (West)	154	Family	MLB Network	188	1100	Sports Fans	NTV St. John's	345	1255	Time Shift East	Stingray Music	601-645	Essentials	VividTV HD	20	1955	More Adult			
Cartoon Network	157 140	1157 Family	Family Jr.	158 293	Family	MovieTime	231	1188 1231	Movie Picks	Odyssey	503		Multicultural	Stingray Retro	315	Music	Video On Demand	53	1555	System			
CBC News Network	341	1140 Essentials 1341 Time Shift East	Fashion Television Channel Fight Network	293 170	Lifestyle 1170 Sports Fans	MSNBC	149	12.51	News	OLN	176	1176	Sports Fans	Stingray Vibe	311	Music	W Network (East)	132	1132	Life			
CBC Toronto CBC Vancouver	341	1331 Time Shift West	FIGHT Network	190	<ul><li>1170 Sports Fans</li><li>1190 Extra Channels</li></ul>	MTS TV Free View Channel	40		Extra Apps	ONE	294	1170	Lifestyle	Sundance Channel		263 Cinema	W Network (West)	133	1102	Life			
CBC Winnipeg	2	1002 Starter	Food Network	135	1135 Life	MTS TV FreeViews (occasional)			Extra Apps	OUTtv	295	1295	Lifestyle	Super Channel 1		217 Super Channel	Watch Disney*	100		Family			
CBN – Commonwealth	2	1002 Starter	FOX Minneapolis	19	1019 Starter	MTS TV To Go*	-11-10		Starter	OWN: Oprah Winfrey Network		1114	Entertainment	Super Channel 2		218 Super Channel	WGN Chicago	222	1222	Super &			
Broadcasting Network	516	Bollywood	Fox News	145	1145 News	MTS TV Weather	29		Extra Apps	PBS Detroit	348	1348	Time Shift East	Super Channel 3		219 Super Channel				Movie Flicks			
CBS Minneapolis	4	1004 Starter	FOX Seattle	338	1338 Time Shift West	MTV	326	1326	Medley	PBS Fargo	3	1003	Starter	Super Channel 4		220 Super Channel	What's On MTS TV	9	1009	Extra Apps	Sign up for th	ie MTS	Revue
CBS Seattle	337	1337 Time Shift West	FOX Sports Racing	175	1175 Sports Fans	MTV2	324	.010	Medley	PBS Seattle	340	1340	Time Shift West	Talentvision	520	Chinese	Wild TV	185		Sports Enthusiasts			
CHCH	261	1261 Cinema	FTV	525	Filipino	MuchMusic	25	1025	Essentials	Peachtree TV	121	1121	Adventure	TELETOON (East)		151 Family	Wild TV HD		1185	HD Discovery	e-news	letter a	Ĵ,
CHRGD	159	1159 Family	FX	237	1237 Movie Picks	MyPicks	93	1093	Extra Apps	Penthouse TV	954		Adult	TELETOON (West)	152	Family	World Fishing Network	183	1183	Sports Enthusiasts			
City Edmonton	334	1334 Time Shift West	FYI	292	1292 Lifestyle	myTV38 Boston	221	1221	Super	PIX New York	223	1223	Super	TFC – The Filipino Channel	509	Filipino	WWE Network	528	1528	Soccer & Wrestling	mts.ca	/Revu	e
City Saskatchewan	330	Time Shift West	G4	281	1281 Information	NAC TV	30		Starter	Playboy TV	951		More Adult	TFC Radio – DWRR	795	Filipino	WWE Go*			Soccer & Wrestling			
City Toronto	342	1342 Time Shift East	Game TV	33	Essentials	NASA TV	110		PrimeTime 2	Polskie Radio – Jedynkda	796		Multicultural	TFC Radio – DZMM	794	Filipino	yesTV	289	1289	Extra Channels			
City Vancouver	335	1335 Time Shift West	German Kino Plus	529	German	Nat Geo Wild	276		Explore	Polskie Radio – Trojka	797		Multicultural	The Comedy Network (East)		115 Entertainment	YTV (East)	17	1017	Essentials			
City Winnipeg	8	1008 Starter	Global BC	333	1333 Time Shift West	National Geographic Channel	272	1272	Explore	PPV Events 1	801	1801	PPV	The Comedy Network (West)	116	Entertainment	YTV (West)	18		Essentials			
CMT	109	1109 PrimeTime 2	Global Maritimes	346	Time Shift East	NBA Canada	192		Sports Champions	PPV Events 2	802		PPV	The Cult Movie Network	599	Additional Choices	YTV Go*			Essentials			
CNBC	144	News	Global Toronto	343	1343 Time Shift East	NBC Minneapolis	6	1006	Starter	ProSiebenSat.1 Welt	519		German	The KARAOKE Channel		061 Apps for TV	Zee TV Canada	511		Bollywood			
CNN	103	1103 PrimeTime 1	Global Winnipeg	12	1012 Starter	NBC Seattle	339		Time Shift West	Radio – Beausejour	732		Essentials	The Movie Network 1		211 Premium Movies							
Comedy Gold	162	Replay	GMA Life TV	508	GMA	Netflix	55	1055	Extra Apps	Radio – Brandon	751-756		Essentials	The Movie Network 2		212 Premium Movies							
Cooking Channel Canada	236	1236 Movie Picks	GMA News TV International	524	Filipino	NFL Network	177		Sports Fans	Radio – Dauphin	744-745		Essentials	The Movie Network 3		213 Premium Movies							
CosmoTV	136	1136 Life	GMA Pinoy TV	507	GMA	NFL RedZone	810		Premium Sports	Radio – Neepawa	746		Essentials	The Movie Network 4	214	214 Premium Movies							
Cottage Life	303	1303 Places	GMA Radio – DWLS	799	GMA	NFL Sunday Ticket 1		1811	Premium Sports	Radio – Portage	741-743		Essentials	The Shopping Channel	7	Extra Channels							
CP24	283	Information	GMA Radio – DZBB	798	GMA	NFL Sunday Ticket 2		1812	Premium Sports	Radio – Prairie Public Radio	733		Essentials	The Weather Network	16	Starter							
cpac (English)	28	Starter	Golf Channel	182	1182 Sports Fans	NFL Sunday Ticket 3		1813	Premium Sports	Radio – Steinbach	780-782		Essentials	The Weather Network App		016 Starter							
			GSN	107	PrimeTime 2	NFL Sunday Ticket 4		1814	Premium Sports	Radio – The Pas	760/762		Essentials	TLC	102 1	102 PrimeTime 1	*Download from your App Store.						119560/Mar 2017

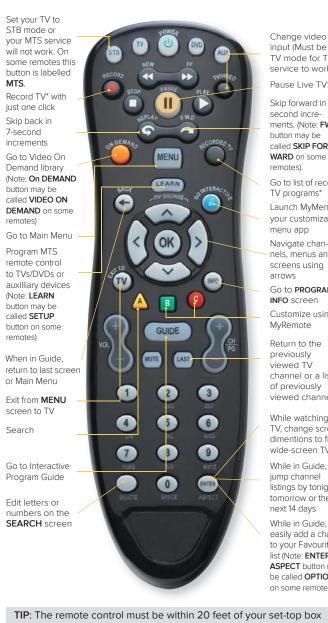


# MTS Ultimate TV Quick Guide

Enjoy a variety of features and programming that will change the way you watch TV.

For more Ultimate TV tips and helpful hints, visit mts.ca/support

## MTS Ultimate TV Remote Control



and have a clear line of sight with no obstructions, such as a glass door, in order for it to work.

#### **MyRemote**

MyRemote lets you customize the A, B, and C buttons on your remote for one-touch access to your favourite MTS Ultimate TV channels, menu options, and applications.

#### See mts.ca/myremote

Note: Remotes come in silver, black and charcoal. Some remotes do not have a LEARN button \*You must subscribe to PVR Service to use this function

# Finding your favourite shows

Change video

input (Must be in

TV mode for TV

service to work)

econd incre-

button may be

called SKIP FOR-

WARD on some

V programs\*

menu app

Navigate chan-

screens using

arrows

nels, menus and

Go to **PROGRAM** 

Customize using

INFO screen

MyRemote

eturn to the

eviously

channel or a list

viewed channels

While watching

dimentions to fit

wide-screen TV

listings by tonight

tomorrow or the

While in Guide.

ump channel

next 14 days

While in Guide,

to your Fayourites

list (Note: ENTER/

ASPECT button may

be called **OPTIONS** 

on some remotes)

easily add a channel

V, change screen

of previously

viewed TV

Launch MyMenu,

your customizable

Go to list of recorded

remotes).

use Live TV\*

n forward in 30

ments. (Note: FWD

 Press GUIDE on your remote to launch the onscreen Interactive Program Guide (IPG)



#### Find details about a specific program

• Press **OK** or **INFO** to see a summary of the program, including actor, director, program rating, the original air date, how much time is remaining, and whether or not the program is in HD

	IN Info 11:06 A/ y > Cast & Crew Audio Language Subtitles
Watch	Penn & Teller: Fool Us 
Record Episode	54 MINS LEFT
Record Series	- LE 54 MINS LEFT
Other Times	"Solid Goldfish" - Featured magicians include Damien O'Brien, David Masters and Soma.
	No cast information available. Series: Reality / News: Other, PG, Original air date: July 02, 2011, CC.
100	senter reality i trans enter i de original se tant part de 2022, co.

#### Search for programs by day

- From the Guide press ENTER and the option to 'Jump to Day' will appear along the right hand side of your screen
- Highlight the option you want and select **OK**

#### Search for programs

 Press the yellow triangle to find out when your favourite program is on. Expand or filter your seach results by scrolling to **OPTIONS** to search for titles, cast and crew , Video On Demand and channels.

#### Customize channels in your guide

- Press MENU, select SETTINGS, GUIDE
- Select CUSTOMIZE CHANNEL GUIDE, press OK
- On each TV, uncheck the channels that you do not want to appear in the guide and save changes

### Controlling live TV using your Whole Home PVR

You must subscribe to MTS Whole Home PVR service to record programs.





Control live TV using the same control buttons that you use to pause, fast-forward, and rewind MTS Video On Demand – all while watching a live TV program:

- Press **PAUSE** to pause the program for up to 90 minutes
- Press FF once, twice or three times to fast forward at increasing speeds. Program can be forwarded to the point at which the program is live.
- Press **REW** once, twice or three times to rewind at increasing speeds. Program can rewind to the point at which you are tuned to the channel.
- Press FWD to skip forward 30 seconds
- Press **REPLAY** to skip back 7 seconds

### Recording and watching programs using your Whole Home PVR

If you subscribe to Whole Home PVR you can set recordings and play back recorded programs on any connected TV in your home.

#### Recording a program you are currently watching

Recording a program or series from the Guide

will appear next to SERIES RECORDINGS

• Press the red **RECORD** button at the top of the remote. **RECORDING** appears briefly on the top of the screen



• Press GUIDE; highlight a program that you want to record

**SCHEDULED** appears briefly on the top of the screen

• Press **RECORD**. A red dot will appear by the program to indicate

that the program is now scheduled to record. **RECORDING** 

• Press **RECORD** twice to set a series recording. Three red dots

• To adjust the settings on your recording such as when to stop your recording or to only record first-run episodes (series only); press INFO, select EPISODE OR RECORD SERIES, and press OK

#### Watching your recorded programs

Press MENU, select RECORDED TV

Choose the program you want to watch

#### Stopping a recorded program

• While watching a recorded program, to stop it at anytime press the **STOP** button on your remote control • Select one of the options that appear

#### How much can you record? Check the capacity of your PVR by:

- Pressing the **MENU** button
- Select SETTINGS, then RIGHT ARROW to select PVR SPACE

When less than 10% of disk space is remaining, your PVR will start deleting the oldest recorded programs that are not protected.

#### To protect your recordings from being erased automatically

• Press MENU, select RECORDED TV and select the recorded show that you want to protect

#### Select KEEP UNTIL

 Select either KEEP UNTIL SPACE NEEDED to erase the program automatically when space is needed, or **KEEP UNTIL I ERASE** to store the program until it is manually erased

If all your recordings are protected and your PVR's storage space is full, a warning message will appear and your PVR will stop recording. You can free up space by deleting old or unwanted recordings.

TIP: Your PVR will automatically turn on to start recording and turn off when a recording is completed.

Visit mts.ca/pvrsupport for more details.

### **MyPVR**

Control your PVR on the go! Add, delete or change recordings from a computer or select mobile devices.

Visit mts.ca/MyAccount to set up your MyPVR.

#### My Picks and Ultimate Picks

Watch up to 6 programs at one time! Visit channel 92 to check out our Ultimate Picks for Kids, Sports, Movies and more! Or, set up your own customized channels on Channel 93 with MyPicks.

#### MTS Video On Demand

Rent all the newest Hollywood blockbusters and your favourite films whenever you want, plus get access to original made-in-Manitoba programming from MTS Stories From Home.

#### Press VIDEO ON DEMAND or ON DEMAND

Visit mts.ca/nowplaying for a complete list of movies.

#### Apps on TV

Interactive applications to entertain, inform or amuse you. Try our Apps on TV Demo channel for free on channel 96.

#### Stingray Music Room

Want some background music in the house? Tune to Channel 1060 to see all your free Stingray music stations in one place.

#### MTS Pay-Per-View

Get front row seats to some of the best live TV events from mixed martial arts, wrestling and other special events.

- Press GUIDE to see Pay-Per-View listings on channels 801 and 802 and channels 1801 and 1802 in HD.
- > Visit mts.ca/ppv for a complete list of MTS Pay-Per-View events.

TIP: You can record a Pay-Per-View event but you cannot record a Video On Demand program due to copyright protection.

#### Parental Locking

Block material that is inappropriate for your family by setting a PIN that viewers must enter in order to view blocked content.

- Press MENU; highlight SETTINGS, and select PARENTAL CONTROLS
- Select PARENTAL LOCKING and use the numeric keypad to enter a four-digit PIN.
- The first time you access your Parental Locks, you will be prompted to enter a new PIN. A default PIN (1234) has been preset by MTS to prevent access to adult content.
- After you enter a new PIN, you must re-set the Adult Lock settings in order to block Adult Content.

#### With Parental Locking, you can:

- Lock and restrict access to specific channels
- Lock TV programs and movies by their ratings
- Lock any unrated movies and TV programs
- Lock adult programs
- Lock access during specific hours and days of the week
- Change your PIN

TIP: Parental Locking settings must be set up on each TV for the settings to take effect on each TV. Setting your Parental Locks will also block content in the Picture In Picture preview of the guide.

> Visit mts.ca/ultimatetv/parentallocking for more details.

### Call Display

See who's calling with Call Display.

To personalize your Call Display setting:

- Press MENU
- Highlight EXTRAS
- Highlight MESSAGE CENTRE
- Select CALL DISPLAY OPTIONS
- Customize your settings at each TV, turning it off or on or off, length of time that the 'pop up' stays on your TV, and the location of the 'pop up'.

You must subscribe to MTS Call Display on your MTS Home Phone service to view caller information on your TV.

> Visit mts.ca/homephone/calldisplay for more details, or call 204-225-5687 to sign up for Call Display.

#### How many programs can I watch at the same time?

Your household can watch up to 8 programs at the same time:

- Live Watch live or record up to 4 programs at the same time. Watching a Video On Demand program also counts as a Live program.
- Recorded Watch up to 4 recorded programs at the same time.

If you try to watch or record more than the number of programs above, you will get a CONFLICT MESSAGE. Follow the on-screen instructions to resolve the conflict and continue watching TV.

TIP: Two TVs in your home tuned to the same live channel count as one program. Video on Demand is a live program, not a recorded program.

> Visit mts.ca/watchmultipleprograms for more details.

#### Adjusting your TV settings

If you watch non-HD (regular TV programming) on a widescreen HDTV, black bars will appear on all four sides of the program.

- To remove or minimize the bars while watching TV:
- Press the **RIGHT ARROW** on your remote
- Select ZOOM TV
- Choose one of the following options:
- Normal displays the unaltered image in standard format
- Stretch expands the image to fill the screen (may cause distortion of the image)
- Zoom 1-3 will zoom in on the image but may result in part of the image being cropped out of the frame

Note: using Zoom will affect all channels, including HD. Stretch will only affect the non-HD channels.

# **Closed Captioning**

To Activate Closed Captioning:

manual).

- Press MENU
- Select SETTINGS, TELEVISION, select CLOSED CAPTION
- Use the arrow buttons to select CLOSED CAPTIONS
- Use the arrow buttons to highlight **CHANGE** beside **STANDARD** CAPTIONING
- Use the arrow buttons to highlight CLOSED CAPTION1

TIP: You can set up a toggle for Closed Captioning and Descriptve Video with My Remote.

#### **Changing Devices**

# Set-top box equipment care and maintenance information

- TO REDUCE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).
- PVR set-top boxes (VIP 1216/2262) require careful handling to avoid damaging the drive. • Wait at least 10 seconds after disconnecting power before
- Do not attempt to mount or position the set-top box vertically, as it must be positioned horizontally and rest on its rubber feet.

Enable closed captioning on your television (refer to your television

- Use the arrow buttons to highlight DONE
- Press **EXIT** to view closed captioning displays on Live TV
- Note: For Closed Captioning of HD Channels, select DIGITAL CLOSED CAPTIONING. For Closed Captioning of Standard Definiton Channels, select STANDARD CLOSED CAPTIONING. Closed Captioning can be mapped to the A, B or C button for easy toggling.

> See mts.ca/descriptivevideo for more information on descriptive video and how to set it up

Sometimes you'll need to switch to different 'inputs' to use another device (e.g. Gaming system, DVD player, etc.). To get back to *Ultimate TV* or use the PVR, set your TV's 'Input/Source' to the type of cable that is connecting the Ultimate TV set-top-box to your TV set, i.e. Component or HDMI.

- moving the set-top box.
- Do not position the set-top box near any external heat source such as a heater or radiator.
- Do not place the set-top box on a rug or bed as it may overheat.
- Do not stack other electronic equipment on top of it.
- Allow for at least two inches of free space above the set-top box and ensure the vents on the set-top box are not blocked.

- Only use the power adapter and cord supplied to connect to your home's AC power outlet.
- Protect the power cord from being walked on or pinched.
- The Video Access Point (VAP2500) used with wireless set-top boxes must be positioned vertically and on a stable surface.
- If a wireless set-top box (VIP2502W) is used outdoors (patio/ deck) it must be protected from moisture, temperature extremes, and prolonged exposure to sunlight.
- Contact MTS if the set-top box gets damaged in any way. such as if the box is dropped, the power supply cord or plug is damaged, liquid is spilled on it, objects have fallen into it, or it has been exposed to rain or moisture.

# **Quick TV Fixes**

- 1. Press STB, located at the top left-hand side of your remote, to ensure that the operating mode is set to MTS Ultimate TV service. (On some remotes, this button is labelled MTS).
- 2. Check that you are within 20 feet of your set-top box and have a clear line of sight with no obstructions, such as a glass door, in order for your remote control to work.
- 3. Check or replace the batteries in the remote control.
- 4. On some TVs, the brightness settings can interfere with the signal from your remote to your set-top box. Try adjusting the brightness on your TV set.
- 5. Check that there is power to your set-top box. You will see a green light around the power button on the front panel.
- 6. Check that your TV's Input/Source is set to the type of cable that is connecting the MTS *Ultimate TV* set-top box to your TV set i.e. Component or HDMI.
- 7. Check that your cables are firmly attached to the TV and settop box.
- 8. Turn your set-top box off and on by pressing the **POWER** button on your set-top box to reset the system.

#### Remember:

- To instantly change your Channel Groups online, visit mts.ca/myaccount
- You must have an HD TV set to view HD quality TV signals
- HD and SD channels are now sold together- when you subscribe to a Digital channel, you will also automatically get the HD version of that channel (where available)

A condensed version of the MTS Ultimate TV Terms & Conditions is available on your TV by pressing MENU, MESSAGE CENTRE, NEWS LOG, TERMS & CONDITIONS. To obtain a full version visit mts.ca/termsandconditions or call 204-225-5687.